

# SARATOGA GELATO

## Application for Employment

Saratoga Gelato is a family owned Gelato (Italian Style Ice Cream) shop founded in 2003 by owner, Eugene Bizzarro. We make all of our products from scratch on a daily basis and pride ourselves on a quality product and superior customer service. In addition to our retail location we supply wholesale gelato throughout the Capital District.

The success of our business is credited to and dependant on every employee we hire. We need people with strong customer service skills and excellent work ethic for our business to thrive. Every employee is the face of our business.

**(Please Print)**

<b>Last Name</b>	<b>First</b>	<b>Middle</b>	<b>Telephone</b> (      )
<b>Street Address</b>			<b>Age-If Under 21</b>
<b>City/State/Zip</b>		<b>HAVE YOU BEEN CONVICTED OF A FELONY SINCE AGE 18? IF YES, PLEASE EXPLAIN.</b>	
<b>WHO DO YOU KNOW THAT WORKS AT SARATOGA GELATO?</b>			<b>TODAYS DATE:</b>

**Availability- How many hours per week can you work?** \_\_\_\_\_

<b>When?</b>	<b>Mon</b>	<b>Tues</b>	<b>Wed</b>	<b>Thurs</b>	<b>Fri</b>	<b>Sat</b>	<b>Sun</b>
<b>In:</b>							
<b>Out:</b>							

**Are there any restrictions on your schedule? If yes, please list.**

---

**What rate of pay are you expecting to start at?** \_\_\_\_\_

**Employment History- Please list your past jobs starting with your most recent place of employment, and work your way back. If you have a resume, please attach.**

<b>Company Name</b>		<b>Telephone Number</b> (      )	
Street Address		City	State
Supervisor/Title		From (mo/yr)	To (mo/yr)
Position		Starting wage \$	Ending Wage \$
Duties/Responsibilities		Reason for leaving	
What did you like most about this job?		What did you like least about this job?	
<b>Company Name</b>		<b>Telephone Number</b> (      )	
Street Address		City	State
Supervisor/Title		From (mo/yr)	To (mo/yr)
Position		Starting wage \$	Ending Wage \$
Duties/Responsibilities		Reason for leaving	
What did you like most about this job?		What did you like least about this job?	
<b>Company Name</b>		<b>Telephone Number</b> (      )	
Street Address		City	State
Supervisor/Title		From (mo/yr)	To (mo/yr)
Position		Starting wage \$	Ending Wage \$
Duties/Responsibilities		Reason for leaving	
What did you like most about this job?		What did you like least about this job?	

<b>EDUCATION</b>	<b>NAME &amp; ADDRESS OF SCHOOL</b>	<b>MAJOR</b>	<b>GRADUATE?</b>
COLLEGE			
HIGH SCHOOL /VOC-TECH			

*Please answer the following questions:*

1. **There are many places to work. Why are you applying to Saratoga Gelato?**
2. **What has been your greatest accomplishment?**
3. **How do you spend your spare time?**
4. **What is your strong point?**
5. **Do you have a favorite boss? If so, what makes him/her stand out?**
6. **If hired, how long do you expect to work for Saratoga Gelato?**
7. **Why do you think customers shop at Saratoga Gelato?**
8. **What is customer service?**
9. **Why do so many small businesses fail?**

### **MATH QUESTIONS**

*Please refrain from using a calculator.*

1. **One small Gelato costs \$4.99, tax included. If someone purchases two small gelatos and gives you a \$20.00 bill, what should their change be?**
2. **Your drawer is supposed to have \$100 in it, but you have \$88.17, how much is your drawer short?**
3. **One coffee is \$2.00 before 7% tax. How much is it with tax?**
4. **You are offering a special 50% off promotion. A large latte is regularly \$3.98. How much is it at 50% off?**

***Please answer how you would handle/respond to the following situations?***

- 1. Your shift is over at 4pm, but your replacement has not come in.**
- 2. When you work with Ben, you find that he isn't doing his share of the work.**
- 3. A customer decides they don't like their flavor gelato after you have already served them & they have paid.**
- 4. You noticed that Kelly is giving away product to friends that visit her at work.**

**PLEASE READ CAREFULLY BEFORE SIGNING**

BY MY SIGNATURE BELOW, I AFFIRM THAT I HAVE READ AND UNDERSTAND THIS APPLICATION, THAT I HAVE NOT WITHHELD ANY INFORMATION REQUESTED, AND THAT ANY STATEMENTS I HAVE MADE ARE TRUE AND ACCURATE. I UNDERSTAND THAT ANY OMISSION OR MISREPRESENTATION OF FACT IN THIS APPLICATION MAY RESULT IN REFUSAL OR TERMINATION OF EMPLOYMENT.

I AUTHORIZE VERIFICATION AND INVESTIGATION OF THE STATEMENTS MADE ON THIS APPLICATION AND OF MY EMPLOYMENT HISTORY.

IF I AM ACCEPTED FOR EMPLOYMENT I UNDERSTAND AND AGREE THAT SUCH EMPLOYMENT WILL BE AT WILL AND MAY BE TERMINATED BY EITHER PARTY AT ANY TIME FOR ANY REASON WITHOUT PRIOR NOTICE.

SARATOGA GELATO IS COMMITTED TO MAINTAINING A SMOKE AND DRUG FREE WORK PLACE. THE COMPANY RESERVES THE RIGHT TO ADMINISTER DRUG TESTS TO APPLICANTS AND EMPLOYEES TO THE EXTENT PERMITTED BY LAW.

SARATOGA GELATO IS AN EQUAL OPPORTUNITY EMPLOYER. ALL APPLICANTS WILL RECEIVE CONSIDERATION WITHOUT REGARD TO RACE, COLOR, SEX, MARITAL STATUS, SEXUAL ORIENTATION, RELIGION, AGE, DISABILITY, HANDICAP, VETERAN STATUS, OR ANY OTHER PROTECTED CATEGORY. REASONAL ACCOMODATIONS WILL BE MADE IN ACCORDANCE WITH THE LAW.

---

SIGNATURE

---

DATE